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# Preliminary Development of Self-assessment Scale for the Ability of Outpatients with Chronic Diseases to Participate in Medication Safety Based on the Delphi Method

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**【Abstract】** **Background** Patient medication safety has become a global priority in healthcare, and patients play an important role in promoting their own medication safety. **Objective** To develop a self-assessment scale for the ability of outpatients with chronic diseases to participate in medication safety based on the Delphi method and provide objective criteria for assessing and promoting their abilities to participate in medication safety. **Methods** A literature review and semi-structured interviews were used to formulate the initial entries of scale for the ability of outpatients with chronic diseases to participate in medication safety. According to the study objectives, 28 experts from Beijing, Shanghai, Guangdong, Tianjin, Zhejiang, and Inner Mongolia participated in two rounds of correspondence using the Delphi method, and were asked to rate their familiarity and judgement basis of the dimensions, and the importance and feasibility of the items were rated using a fivepoint Likert scale. The first round of expert correspondence was conducted from 30 September to 12 October 2021, and the second round was conducted from 5 to 15 November 2021. Final items of the scale were determined through an expert panel discussion. The questionnaire recovery rate was calculated as a reflection of expert motivation; the degree of authority of the correspondence results was measured using the authority coefficient; the degree of coordination of expert opinions was evaluated using the coefficient of variation and the coordination coefficient Kendall's W. The arithmetic mean of importance and feasibility scores  $\geq 3.5$  and coefficient of variation  $< 0.25$  were used as the initial reference for items selection, the adjustments of the items were decided after the thorough discussions among the members of research team and the expert panel combining with the opinions of experts. **Results** In both rounds of correspondence, 28 questionnaires were sent out and 28 questionnaires were returned, with a positive coefficient of 100% and the expert authority coefficient of 0.877. The expert coordination coefficient Kendall's W of the importance and the feasibility of items in the second round of correspondence increased compared to the first round of correspondence. The mean importance scores of items in the two rounds of the consultation ranged from 3.964 to 4.964 and 4.321 to 5.000, with

coefficients of variation from 0.038 to 0.211 and 0 to 0.168. The mean feasibility scores of the items in the two rounds of the consultation ranged from 3.964 to 4.821 and 4.036 to 4.893, with coefficients of variation from 0.081 to 0.265 and 0.064 to 0.186, respectively. The final self-assessment scale for the ability of outpatients with chronic diseases to participate in medication safety was determined after two rounds of expert correspondence and an expert panel discussion, including 4 dimensions of medication knowledge, medication belief, participation in medication decision-making, and medication self-management, with 33 items. **Conclusion** A self-assessment scale for the ability of outpatients with chronic diseases to participate in medication safety containing four dimensions of medication knowledge, medication belief, participation in medication decision-making, and medication self-management, with 33 items, was constructed in the study, which can assess the ability of outpatients with chronic diseases to participate in medication safety and provide a reference for developing appropriate measures to promote patient participation in the medication process and improve medication safety.

**【Key words】** Chronic diseases; Patient participation; Medication safety; Self-evaluation; Delphi technique

The number of chronic disease patients in China is continuously increasing. According to statistics, there are currently 270 million hypertensive patients in China, and the number of patients with strokes and coronary heart disease each exceeds 10 million. Nearly 100 million people suffer from diabetes and chronic respiratory diseases<sup>[1]</sup>. Long-term medication treatment is an effective means to prevent complications of chronic diseases and reduce the risk of disease exacerbation. However, there is a risk of unsafe medication use among chronic disease patients.

Most chronic disease patients will use medication at home for a long period after visiting a medical institution and obtaining medicine, especially after the implementation of long-term prescription policies. Some chronic disease patients can extend the amount of prescription medication to three months at a time, meeting the patients' medication needs while reducing the number of times patients need to visit medical institutions<sup>[2]</sup>. But it also increases the hidden dangers of patient safety during the medication period, reducing communication between patients and doctors, and making it difficult for doctors to understand the problems that exist in the patients' medication process in a timely manner<sup>[3-4]</sup>. Research shows that patients using cardiovascular and antidiabetic drugs are prone to adverse medication events. About 50% of patients in the community environment (home or care institutions) have experienced medication errors, and 27% of patients have had adverse drug reactions<sup>[5]</sup>.

With the development of the "patient empowerment" concept, there is an increasing emphasis on patient-centered care, tapping the potential of patients, and realizing the importance of patient engagement<sup>[6]</sup>. Researchers

worldwide advocate that patients should actively participate in the treatment process, develop and utilize knowledge and abilities, build confidence, be able to participate in decisions and manage themselves, thereby controlling diseases and promoting health<sup>[7-9]</sup>. Patients play a significant role in ensuring their medication safety. Studies have shown that patients' active participation in the medication process can effectively reduce the occurrence of medication errors and improve medication safety<sup>[10]</sup>. The World Health Organization presented the third global patient safety challenge “Medication Without Harm” in 2017, emphasizing empowering patients, family members, or caregivers to actively participate in treatment or decision-making, raise questions, identify medication errors, and manage medication to improve medication safety<sup>[11]</sup>. Therefore, it is necessary to empower patients, help them acquire medication knowledge, enhance medication beliefs, actively participate in medication decisions and self-management, fully play the role of patients, and reduce the occurrence of adverse medication events.

So, it is necessary to understand the level of chronic disease patients' involvement in medication safety. Previous studies in China have mostly focused on assessing the ability of hospitalized patients to participate in medication safety, and there is a lack of assessment tools suitable for outpatient chronic disease patients to participate in medication safety<sup>[12-18]</sup>. This study uses the Delphi method to preliminarily compile a self-assessment scale for the ability of outpatient chronic disease patients to participate in medication safety, providing a reference basis for formulating corresponding measures to promote patient participation in medication safety.

## 1 Materials and methods

**1.1 Selection of experts** The general number of experts consulted using the Delphi method ranges from 20 to 30<sup>[19]</sup>. In accordance with the study's objectives, 28 experts from Beijing, Shanghai, Guangdong, Tianjin, Zhejiang, and Inner Mongolia were invited for consultation.

Inclusion criteria for the experts:

- (1) Experts engaged in family medicine, pharmacy, or health care management in medical institutions or medical colleges;
- (2) Having at least 5 years of working experience;
- (3) Possessing intermediate or higher professional titles;
- (4) Having a certain enthusiasm for this study and being willing to respond to the consultation questionnaire.

Exclusion criteria: Experts who cannot ensure continuous participation in several rounds of consultation during the study period.

## 1.2 Research steps

**1.2.1 Formation of the research group:** The group consists of 6 members, including a professor of family medicine at a medical college, an associate professor of family medicine, and four graduate students specializing in family medicine. The professor and associate professor were responsible for the overall design of the research, selecting and contacting consulting experts, and chairing expert group meetings, while the graduate students are responsible for literature review, interviews, formulating and distributing expert consultation questionnaires, data organization and analysis, etc. All team members discuss the selection and supplement of the item pool and the revision of items after expert consultation.

**1.2.2 Development of Delphi expert consultation questionnaire:** This study reviews the literature related to patient empowerment, summarizes and analyzes the concepts and theories proposed by different scholars, extracts the core elements of patient empowerment according to the research purpose, and establishes four dimensions including medication knowledge, medication beliefs, participation in medication decisions, and medication self-management. Using search terms like patient participation, medication safety, and patient safety, literature on patients participating in medication safety domestically and internationally was retrieved from databases including CNKI, Wanfang, VIP, Pubmed, and Web of Science. The item pool was formed after discussion by the research team. The first draft of the self-assessment scale for outpatient chronic disease patients' capability to participate in medication safety was formed, consisting of 4 dimensions and 31 items. The expert consultation questionnaire, which included research purposes and background, basic information of experts, item evaluation table, and the degree of expert authority, was developed based on the initial draft of the scale.

**1.2.3 Expert consultation** The first round of expert consultation was conducted from September 30 to October 12, 2021. The consultation questionnaire was distributed to experts via email and WeChat. Experts were asked to score the familiarity of the 4 dimensions and judgement basis, and use the Likert 5-point scale to score the importance and feasibility of the items. The importance ranged from "very unimportant" to "very important," and feasibility from "very poor" to "very good," assigned values from 1 to 5. Experts were also encouraged to provide modification suggestions for disputed items. The first round of consultation results were collected and organized, and the research team held a meeting to discuss the addition, merging, deletion, or modification of items, forming the second round of consultation questionnaire. The second round of consultation was conducted from November 5 to 15, 2021. The consultation provided results and item modification explanations from the first round for reference. Experts were asked to score the items again and provide opinions on disputed items. After collecting and organizing the second round of consultation questionnaires, the items were modified according to the experts' opinions. A panel meeting of

experts who provided more suggestions during the two rounds of consultations was held. After detailed discussions and revisions of highly disputed items, the final items were determined when all 6 experts had no objections.

**1.3 Quality control** A comprehensive search for literature related to patients participating in medication safety was conducted at the initial stage of scale compilation. The interviews were conducted by trained members of the research team. Any disagreements in the analysis of interview results were resolved through discussion among all team members until a consensus was reached. During the Delphi expert consultation phase, experts were selected strictly according to the inclusion and exclusion criteria to ensure professionalism, authority, and enthusiasm. The collected questionnaires were carefully checked, and any issues were promptly communicated with the experts. Data accuracy was ensured by double-checking data entry.

**1.4 Statistical processing** Data were entered using Excel 2019 and analyzed using SPSS 26.0. The questionnaire recovery rate, reflecting the enthusiasm of the experts, was calculated. The demographic characteristics of the experts were described using frequency distribution. The degree of authority of the consultation results was measured by the authority coefficient ( $Cr$ ), determined by the experts' familiarity ( $Cs$ ) and judgment basis ( $Ca$ ):  $Cr = (Cs + Ca) / 2$ . The  $Cs$  was assigned values of: 0.9=very familiar; 0.7=somewhat familiar; 0.5=neutral; 0.3=not very familiar; 0.1=not familiar at all. The  $Ca$  was assigned values based on theoretical analysis, practical experience, reference literature, and intuitive feelings.  $Cr$  value  $\geq 0.7$  was acceptable. The coordination degree of expert opinions was evaluated using the coefficient of variation ( $CV$ ) and Kendall's  $W$  coordination coefficient. The arithmetic mean of importance and feasibility scores  $\geq 3.5$  and  $CV < 0.25$  were used as preliminary references for item selection. The final item adjustment results were determined after full discussion among research team members and expert panel meetings, considering the experts' opinions.

## 2 Results

**2.1 Basic information of experts and their enthusiasm** In both rounds of expert consultation, 28 questionnaires were distributed and all were returned, resulting in a 100% response rate. Among the participating experts, 26 were from medical institutions, including 24 family doctors and 2 clinical pharmacists; the remaining 2 were from higher medical institutions. The majority, 89.3% (25/28), specialized in family medicine, followed by pharmacy and health service management. 64.3% (18/28) held master's degrees or higher, and 75.0% (21/28) possessed senior or higher professional titles. 96.4% (27/28) had over 10 years of work experience. The detailed information of the experts was shown in table 1.

**Table 1** Characteristics of experts

Basic information	Cases	Composition ratio ( % )	Basic information	Cases	Composition ratio ( % )
Gender			Working institution		
Male	4	14.3	Medical institutions	26	92.9
Female	24	85.7	Higher medical schools	2	7.1
Academic qualifications			Specialties		
Bachelor's Degree	10	35.7	Family medicine	25	89.3
Master's Degree	15	53.6	Pharmacy	2	7.1
PhD	3	10.7	Public health management	1	3.6
Title			Years of work experience		
Intermediate	7	25.0	<10	1	3.6
Associate	7	25.0	10~20	13	46.4
Senior	14	50.0	>20	14	50.0

**2.2 Authority of experts** The results showed a Cs of 0.818, a Ca of 0.937, and a Cr of 0.877, as detailed in table 2.

**Table 2** Authority coefficient of experts

Dimension	Basis of judgment	Familiarity	Authority coefficient
Medication knowledge	0.946	0.850	0.898
Medication beliefs	0.925	0.807	0.866
Participation in medication decision	0.925	0.779	0.852

Medication self-management	0.950	0.836	0.893
Mean value	0.937	0.818	0.877

**2.3 Coordination degree of expert opinions** The smaller the coefficient of variation (CV), the more consistent the opinions of the experts. In the first round of consultation, the CV of the importance of all items was  $<0.25$ , and the feasibility of two items had a  $CV \geq 0.25$ . In the second round, both the importance and feasibility of all items showed a  $CV < 0.25$ . The coordination coefficient of expert opinions is represented by the Kendall coordination coefficient (W value), with a range of 0-1; the larger the W value, the better the coordination. The coordination coefficients of item importance and feasibility in the two rounds were shown in table 3.

**Table 3** Coordination coefficient of experts in two rounds of correspondence

Project	First round		Second round	
	Importance	Feasibility	Importance	Feasibility
W value	0.158	0.117	0.200	0.225
X <sup>2</sup> value	132.990	98.366	179.195	201.382
P value	$<0.001$	$<0.001$	$<0.001$	$<0.001$

## 2.4 Results of expert consultation and panel consultation

2.4.1 The first round of consultation showed that the scores for item importance ranged from 3.964 to 4.964, with a CV of 0.038 to 0.211. Feasibility scores ranged from 3.964 to 4.821, with a CV of 0.081 to 0.265. The feasibility CV for two items, “awareness of precautions during medication (dietary restrictions, drug interactions, etc.)” and “checking if the medication information matches the prescription when getting medication”, exceeded 0.25, being 0.265 and 0.253, respectively, but were retained after discussion by the research team. Adjustments to items were made based on expert feedback, with 5 items merged, 7 added, 4 deleted, and 8 modified, as shown in table 4. This resulted in 31 items across 4 dimensions for the second round of evaluation.

**Table 4** Adjustment of items after first round of correspondence

Adjusted item	Adjusted results
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A1.know the dosage of medications used	know the correct dosage of medications
A2.know the possible side effects or adverse reactions of the medicines used	know the possible side effects or adverse reactions of the drugs used and the simple ways to deal with them.
A3.know what to do if you forget or miss a dose of medication	know what to do if forget, miss, overdose or omit a medication
A4.know the correct time to take medication	Delete
A5.drugs are only effective if they are taken regularly and according to dosage	drugs are only effective if they are used regularly and on time.
A6.adherence to medication can control chronic diseases and prevent their deterioration	adherence to medication can slow down the development of chronic diseases and prevent deterioration
A7.adherence to medication can prevent large fluctuations in the condition	Delete
A8.health condition depends on long-term medication	Delete
A9.the benefits of long-term medication outweigh the harms	Long-term use of medication can do more good than harm to one's health
A10.worry about the adverse effects of long-term medication on the body	Delete
A11.most chronic diseases require long-term or lifelong medication	Added
A12.the prescription given to me by my doctor is optimal	Added
A13.inform the doctor of the history of drug use ( including prescription drugs, over-the-counter drugs and health products )	inform doctor of all your current illnesses and medication history ( including prescription, over-the-counter, and health supplements )

A14.Work with doctor to decide on the final medication regimen	agree with doctor on the final medication plan
A15.share with the doctor concerns about their illness ( e.g., treatment expectations, worries, etc. )	Added
A16.express medication needs or preferences in relation to their own situation ( e.g. choice of domestic or imported, oral or injectable medications, etc. )	Added
A17.pay attention to the integrity of the medication before taking it ( e.g., the integrity of the outer packaging, tablets )	Pay attention to the appearance and shelf life of the medication used, stop using and dispose of any spoiled or expired medication in a timely manner
A18.pay attention to the shelf life of the drugs used	Combined with A17
A19.stop using and dispose of expired, spoiled or damp medicines if found in time	Combined with A17
A20.take medicines according to the doctor's prescription and do not adjust the dosage independently	adhere to the regular use of medication as prescribed by the doctor ( do not increase or decrease the dosage, change or stop the medication without authorization )
A21.adhere to the medication for a long time and do not stop taking the medication without authorization	Combined with A20
A22.take appropriate measures to avoid forgetting, omitting, overusing, misusing, etc. ( e.g. labeling, adopting separate boxes, asking family members to help, etc. )	Added
A23.consult medical staff on the proper handling of medicines after forgetting, omitting, overdosing, or misusing	Added

A24.regularly check the balance of drugs and replenish them in a timely manner	Added
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2.4.2 The second round showed the importance scores of items ranging from 4.321 to 5.000, with a CV of 0 to 0.168, and feasibility scores ranging from 4.036 to 4.893, with a CV of 0.064 to 0.186. According to expert opinions, one item was added, "I can increase, decrease, or change medication under the guidance of a doctor based on my condition". Several items were rephrased and some were merged into one comprehensive item, "actively informing the doctor of my health and medication status (current diseases and medication history, medication efficacy, past adverse reactions, allergy history, etc.)", detailed in table 5.

**Table 5** Importance and feasibility ratings and coefficients of variation for each item after the second round of expert correspondence

Item	Importance		Feasibility	
	Arithmetic mean ( points )	Variation coefficient	Arithmetic mean ( points )	Variation coefficient
1. Knowledge of medication	4.964	0.038	4.821	0.099
1.1 Know the name of the medication used ( trade name or chemical name )	4.857	0.073	4.607	0.123
1.2 Know the appearance of the medicines used ( e.g., drug color, shape )	4.321	0.142	4.500	0.128
1.3 Know the function and treatment of the medicines used	4.929	0.053	4.643	0.120
1.4 Know the correct use of medicines ( dosage, timing, mode of administration, etc. )	5.000	0.000	4.893	0.064

1.5 Know how to store the medicines used	4.893	0.064		4.714	0.098
1.6 Know the possible side effects or adverse reactions of the drugs used and the simple ways to deal with them	4.893	0.064		4.286	0.140
1.7 Know the precautions to be taken during the use of drugs ( e.g. dietary contraindications, drug interactions, etc. )	4.821	0.081		4.286	0.125
1.8 Know how to deal with forgetting, omitting, overusing, or misusing medicines	4.679	0.102		4.179	0.131
2. Medication beliefs	4.893	0.064		4.464	0.143
2.1 Drugs are only effective if used regularly and on time	5.000	0.000		4.679	0.117
2.2 Adherence to medication can slow down the development of chronic diseases and prevent their deterioration	4.964	0.038		4.643	0.120
2.3 Long-term medication can do more good than harm to one's health	4.893	0.064		4.429	0.129
2.4 Most chronic diseases require long-term or lifelong medication	4.786	0.164		4.500	0.186
2.5 The current medication regimen is suitable for me	4.393	0.168		4.036	0.172
3. Participation in medication decision-making	4.714	0.098		4.321	0.127
3.1 Take the initiative to inform the doctor about health and medication status ( all current diseases and medication history, drug efficacy, past adverse reactions, allergy history, etc. )	4.893	0.084		4.723	0.103
3.2 Learn about the advantages and disadvantages of different medication regimens from the medical staff.	4.750	0.093		4.143	0.143

3.3 Agree with the doctor on the final medication plan	4.821	0.081		4.214	0.135
3.4 Communicate with the doctor about their concerns ( e.g. treatment expectations, worries, etc. )	4.786	0.104		4.357	0.143
3.5 Express medication needs or preferences ( e.g., choice of domestic or imported, oral or injectable medications, etc. ) in the context of their own situation	4.536	0.127		4.250	0.152
4. Medication self-management	4.857	0.073		4.429	0.114
4.1 Check whether the drug information is consistent with the prescription when picking up the medication	4.857	0.073		4.464	0.114
4.2 Pay attention to the appearance of drugs ( packaging, integrity of tablets, any deterioration, moisture, etc. ) before using drugs	4.857	0.073		4.714	0.098
4.3 Store medicines correctly according to the preservation conditions	5.000	0.000		4.750	0.093
4.4 Adhere to the regular use of drugs in accordance with the doctor's instructions	4.929	0.053		4.393	0.129
4.5 Take medication according to schedule under special circumstances ( e.g., going out, busy )	4.929	0.053		4.214	0.118
4.6 Seek help from medical personnel in case of discomfort with medication	4.964	0.038		4.643	0.120
4.7 Regularly monitor the effectiveness of medication ( e.g. blood pressure, blood glucose, etc. )	4.893	0.064		4.429	0.143
4.8 Adopt appropriate measures to avoid forgetting,	4.857	0.073		4.393	0.129

omitting, overdosing, misusing, etc. ( e.g. labeling, adopting dispenser boxes, asking family members to help, etc. )				
4.9 Consult with medical staff on the proper handling of medicines after forgetting, omitting, overusing or misusing them	4.821	0.081	4.357	0.143
4.10 Regularly check the balance of drugs and replenish them in a timely manner	4.821	0.081	4.679	0.102

2.4.3 After two rounds of expert consultation, the research team believed that a panel consultation was necessary for further discussion on certain items. Six experts who had provided extensive suggestions during the consultation were invited for a panel consultation via Tencent Meeting. Under the coordination of the moderator, the scoring and revision of controversial items after the second round of expert consultation were introduced. The experts discussed the revisions, improved the descriptions of some items, and reached a consensus on the final modifications. The self-assessment scale for the ability of outpatient chronic disease patients to participate in medication safety was finalized, consisting of 4 dimensions and 33 items, as shown in table 6.

**Table 6** Self-assessment scale for the ability of outpatients with chronic diseases to participate in medication safety

Dimension	Item
1. Knowledge of medication	1.1 Know the name of the drug used ( trade name or chemical name )
	1.2 Know the appearance of the drug used ( e.g., drug color, shape )
	1.3 Know the action of the drug used ( e.g., lowering blood pressure, lowering blood glucose, lowering blood lipids )
	1.4 Know the dosage of drugs used

	1.5 Know the time of day to use the medication ( e.g., in the morning, before going to bed, before and after meals, etc. )
	1.6 Know the way to take the medication ( e.g. with water, chewing, containing, subcutaneous injection, etc. )
	1.7 Know the proper storage of medications used
	1.8 Know the possible side effects or manifestations of adverse reactions of the medicines used
	1.9 Know how to deal with the side effects or adverse reactions of the medicines used
	1.10 Know the precautions to be taken during medication ( e.g., diet, exercise, drug interactions, etc. )
	1.11 Know how to deal with forgetting to use drugs, omitting to use drugs, using too much drugs, or using the wrong drugs
	1.12 Know the indicators for monitoring the effects of drug therapy ( e.g., blood pressure can reflect the efficacy of antihypertensive drugs, blood glucose can reflect the efficacy of hypoglycemic drugs, etc. )
2. Medication beliefs	2.1 Drugs are only effective if used regularly and on time
	2.2 Adherence to medication can slow down the development of chronic diseases and prevent them from worsening
	2.3 The benefits of long-term medication outweigh the harms to health
	2.4 Most chronic diseases require long-term or lifelong medication
	2.5 My current medication regimen is suitable for me
	2.6 I can increase, decrease or adjust my medication according to my condition under the guidance of my doctor

3. Participation in medication decision-making	3.1 Take the initiative to inform the doctor of my health condition, diseases and medication ( history of medication, efficacy of medication, previous adverse drug reactions, history of allergy, etc. )
	3.2 Take the initiative to communicate with the doctor about their concerns about their disease ( e.g. treatment expectations, worries, etc. )
	3.3 Actively express to the doctor the demand for or preference of medication ( e.g. choice of domestic or imported, oral or injectable medication, etc. ) in the light of their own situation
	3.4 Ask the doctor about the advantages and disadvantages of different medication regimens for the disease they are suffering from
	3.5 Agree with the doctor on the final medication plan
4. Medication self-management	4.1 Check whether the drug information ( drug name, quantity, specification, etc. ) is consistent with the prescription when picking up the medication
	4.2 Pay attention to the shelf life and appearance of the medication ( packaging, tablet integrity, deterioration, moisture ) prior to administering the medication
	4.3 Store medicines correctly according to the preservation conditions
	4.4 Adhere to the regular use of medication as prescribed by the doctor
	4.5 Regularly monitor indicators of medication effectiveness ( e.g., blood pressure, blood glucose, etc. )
	4.6 Take appropriate measures to avoid forgetting to take medication, omitting medication, overdose, using the wrong medication, etc. ( e.g., labeling, adopting split boxes, asking family



	members to help, etc. )
	4.7 Regularly check medication balances and replenish in a timely manner
	4.8 Use medication according to schedule under special circumstances ( e.g., when out of the office, busy )
	4.9 Seek help from medical personnel in case of discomfort with medication
	4.10 Forgetting to take medication, omitting to take medication, taking too much medication, or taking the wrong medication, and then consulting with medical personnel or seeking medical attention when necessary

This patient self-assessment scale uses the Likert 5-point scoring method. The options for the medication knowledge dimension included “completely unaware”, “not very aware”, “neutral”, “somewhat aware”, and “very aware”. The options for medication belief dimension ranged from “strongly disagree” to “strongly agree”. The options for participation in medication decision and medication self-management dimensions included “never”, “occasionally”, “sometimes”, “often”, and “always”, scored from 1 to 5. Patients selected the corresponding option based on their actual situations; a higher score indicates stronger ability to participate in medication safety.

### 3 Discussion

Measurement tools for patient participation in medication safety both domestically and internationally typically encompass aspects like knowledge, attitude, willingness, self-efficacy, and behavior. However, most of these tools are limited in dimension or application scope and are not widely applicable for a comprehensive assessment of patient’s involvement in medication safety. In China, considerable research has been conducted on the measurement tools for inpatients' participation in medication safety<sup>[12-15]</sup>. Yet, some items are not applicable to outpatients with chronic diseases. Chronic disease patients play a crucial role in ensuring their medication safety, but the extent and capability of their participation in the medication process remain unclear in China.

The scale developed in this study provides a basis for assessing the capability of outpatient chronic disease patients to participate in medication safety. Patients can enhance their understanding of medication safety participation through self-assessment, recognizing their role in promoting medication safety. Healthcare professionals can also identify existing issues in the patient's medication process through assessment results, which can be

referenced to develop intervention measures.

In this study, experts were selected considering their professional fields and work experience. Most of the chosen experts are from medical institutions, engaged in chronic disease treatment or patient medication management, and are familiar with chronic patients' participation in medication safety. Additionally, two experts from higher medical institutions engaged in scientific research are chronic disease patients themselves and provide opinions from a patient's perspective, enhancing the reliability of the expert consultation. The effective recovery rate of questionnaires from the two rounds of expert consultation was 100%, and multiple experts proposed item modifications, indicating high enthusiasm.  $Cr > 0.7$  is generally acceptable, and the average  $Cr$  of 0.877 in this study indicates trustworthy consultation results. The coordination coefficients of item importance and feasibility in the second round increased, and all  $CVs$  were  $<0.25$ . The expert opinions were converging towards consensus after comprehensive consideration of coordination coefficients and  $CVs$  from both rounds.

The scale in this study is guided by patient empowerment theory, references to related literature on patient participation in medication safety both domestically and internationally, and the actual medication situation of outpatient chronic disease patients in China. It constructs a patient self-assessment scale comprising four dimensions: medication knowledge, medication belief, participation in medication decision-making, and medication self-management. Previous studies have shown that patients' lack of medication knowledge, especially regarding adverse drug reactions, correct medication timing, and storage methods, may lead to frequent medication errors or adverse events<sup>[20-23]</sup>. The medication knowledge dimension in this study is comprehensive, incorporating items like drug names, appearance, effects, usage, storage methods, side effects and adverse reactions, precautions, and handling of medication errors. Some experts also believed that it is essential for patients to understand the simple handling methods when adverse drug reactions (such as hypoglycemia) occur during medication and that regular monitoring of drug treatment effect indicators could help patients understand the changes in their conditions. Therefore, "methods to handle side effects or adverse reactions" and "drug treatment effect monitoring indicators" were included in the medication knowledge dimension.

Patients' medication beliefs significantly impact medication adherence. Some patients might adjust their medication regimens due to the lack of visible short-term effects or concerns over long-term adverse reactions, leading to poor disease control or adverse medication events, subsequently increasing hospitalization and mortality rates<sup>[24-25]</sup>. Therefore, enhancing patients' medication beliefs is an effective measure to ensure their active cooperation in drug treatment and medication safety. In this study, the medication belief dimension encompasses patients'

understanding of the importance of following medical advice, the effectiveness of drug treatment, the necessity of long-term medication for chronic diseases, and the pros and cons of medication, offering a comprehensive assessment of their beliefs regarding chronic disease medication.

The initial draft of the scale had a rather simplistic content in the dimension of participation in medication decision-making, with only four items related to patients informing doctors about their medication status. Therefore, multiple experts provided feedback on this section. Aligning with the concepts related to shared decision-making<sup>[26]</sup>, it was clarified that the participation of outpatient chronic disease patients in medication decisions includes informing doctors about their health and medication status, expressing their concerns, medication needs, and preferences, weighing the pros and cons of various medication plans, and reaching a consensus with doctors.

For chronic disease patients, who often take medication at home for extended periods, self-management ability is particularly crucial to promote medication adherence, ensure medication safety, and improve health outcomes<sup>[27]</sup>. Besides adhering to medical advice, this study incorporated drug checking, storage, efficacy monitoring, and adverse event handling abilities into the medication self-management dimension to highlight patients' role in preventing adverse medication events. Moreover, patients can also utilize auxiliary measures like labeling, using partitioned medicine boxes, or seeking help from family members for medication management. In the first round of consultation, the feasibility CV for "checking if the medication information matches the prescription when getting medication" was  $>0.25$ . After considering expert opinions and interview results, it was decided to retain this item as most patients check the name and quantity of drugs after obtaining them from the pharmacy.

Through literature research, semi-structured interviews, Delphi expert consultation, and expert panel consultations, this study preliminarily compiled a self-assessment scale for outpatient chronic disease patients' ability to participate in medication safety. It can comprehensively assess patients' ability to participate in medication safety from four dimensions, namely medication knowledge, medication beliefs, participation in medication decisions, and medication self-management, identify existing deficiencies and obstacles, and provide references for developing corresponding intervention measures to enhance patient participation and improve the safety of chronic disease medication. This study only conducted qualitative evaluations of the scale items through Delphi expert consultation, so there are certain limitations. The next step will involve evaluating the scale's performance through reliability and validity tests.

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Xiaolei, Li Hui, and Zhu Chenli were involved in data collection, organization, and statistical processing. Shao Shuang and Du Juan revised the manuscript. Du Juan ensured quality control and review of the article, taking overall responsibility and supervision management.

There are no conflicts of interest associated with this article.

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